How to print your translation on a multi-copier at 7-Eleven stores

(1) At 7-Eleven stores, operate the multi-copier screen.





(2) Select "Print" \rightarrow "netprint" from the multi-copy machine at the 7-Eleven store.



(3) Read the notes and press "OK", and on the next screen, enter the 8-digit alphanumeric characters which you have received from us via email. After entering, press "OK".



(4) The print image appears on the print setting screen. Press "Save & Next" without changing the settings. Please insert the fee displayed on the next screen into the multi-copy machine.
%Please note that the total number of pages may be 2 pages depending on the country where the driver's license is issued.



(5) Please wait until you see the output (Do not press "Cancel"). When printing is complete, remove the paper and press "End".



[Requests to our customers]

If you have any questions about the translation other than the operation of the multi-copier, please contact the "JAF Customer Service Center" below. <u>Please refrain</u> from asking staff at 7-<u>Eleven stores.</u> Moreover, if you need to have it reissued due to printing problems, etc., please inform the Driving-Japan Team by responding to your last email received by us. We appreciate your understanding and cooperation.

JAF Customer Service Center → TEL 0570-00-2811

*Hours: 9:00 am - 5:30 pm every day (except year-end and New Year holidays) Charges apply (landline: 11 yen per minute, mobile phone: 11 yen per 20 seconds) Certain IP and mobile phones may not be compatible with this service.

*When calling from a mobile phone, charges will be made separately from the basic usage charge. If you are unable to access through the above phone number, please call 048-840-0036.

(Translation sample image) ⇒Japanese translation





*A separate sheet (second sheet, white background) may be issued depending on the country where the driver's license is issued.